

EDUCATION

UNIVERSITY OF CENTRAL FLORIDA – Orlando, FL

Master of Fine Arts, Theatre, College of Arts and Humanities, *expected May 2025*

Bachelor of Science, Entertainment Management, Rosen College of Hospitality Management, May 2021

Theatre Studies Minor, College of Arts and Humanities, May 2021

Certificate of Theme Park and Attraction Management, Rosen College of Hospitality Management, May 2021

The Burnett Honors College, May 2021

UCF Order of Pegasus Award Recipient – Class of 2021

UCF Undergraduate GPA: 4.00, Honors Undergraduate GPA: 4.00

BISHOP ENGLAND HIGH SCHOOL – Daniel Island, SC

High School Honors Diploma with Salutatorian Recognition/ Award, *June 2017*

EXPERIENCE

Show Project Coordinator; Intern, August 2022 – August 2023; Full Time – August 2023 – present

Walt Disney Imagineering – Orlando, FL

- Work with the creative team on the needs of experience design projects and manage a definable scope with the guidance of senior team leaders
- Develop and/or maintain scope lists, show lists, deliverable matrixes, shipping documents and gather design input and distribute communication
- Monitor meetings and other communications and provide updates in order to ensure proper integration and to resolve issues in a timely manner
- Partner with various disciplines to create presentations throughout a project's life cycle and coordinate mockups and vendor liaison issues

Disney Special Activities VIP Tour Guide, November 2021 – August 2022

Walt Disney World Resort – Orlando, FL

- Provide premium guided tour experiences to affluent and high-profile Guests visiting the Walt Disney World Resort
- Deliver current and future customized tours for Guests, provide expedited access to attractions, VIP viewing areas for shows and parades, and deliver both scripted and unscripted engaging storytelling moments
- Embody a true Disney expert who consistently provides exceptional service to all Guests, represent Walt Disney's legacy of pioneering new forms of storytelling and focus on creating happiness for our Guests through meaningful and personal connections for all

Disney's Animal Kingdom Kilimanjaro Safaris Driver, April 2021 – November 2021

Walt Disney World Resort – Orlando, FL

- Drive a slow-moving open-air safari truck on a tour through an attraction full of more than 34 different species of African animals
- Engage in greeting guests, loading and unloading attractions, operating attraction systems, and ensuring guest and Cast Member safety
- Use a two-way radio system while also delivering spiel narrations of varying lengths and providing audience control
- Participate in the Diversity and Inclusion Committee of Africa at Disney's Animal Kingdom, advocating for the Inclusion Key

Tour Guide and Campus Ambassador, September 2018 – May 2021

UCF Undergraduate Admissions - Orlando, FL

- Provide tours and show the campus to students and guests at the UCF Rosen College of Hospitality Management
- Serve as a campus representative at Open House events at the UCF Rosen Campus, setting up and decorating the events as well as working them
- Provide valuable insight into the rich culture, tradition, keys, values, offerings, and attractions of UCF as one of the school's tour guides

Honors Symposium Teaching Assistant (Team Leader) Coordinator, January 2020 – December 2020

The UCF Burnett Honors College – Orlando, FL

- Interview and hire a team of 32 teaching assistants, set up mentor-mentee pairings, and establish team morale
- Plan and transfer the class Honors Symposium completely online through Zoom and create the syllabus focused on diversity and inclusion for the class
- Meet with TA's, plan socials for the team, answer grading questions, assist in meetings on Thursdays, and come up with creative Zoom parties

Disney's Boardwalk Part Time Food and Beverage Quick Service Relief Coordinator, December 2018 – October 2020

Walt Disney World Resort– Orlando, FL

- Work as a Quick Service Relief Coordinator, Stocker, Trainer, and Front of House Cast Member at the Boardwalk
- Provide exquisite guest satisfaction and form relationships with resort guests by going above and beyond
- Embody the values of the Walt Disney Company and its theme parks by being safe in the workplace, being courteous to guests and others, maintaining the magical show of the resort, efficiently completing tasks, and always being inclusive

Honors Symposium Teaching Assistant (Team Leader), August 2018 – December 2019

The UCF Burnett Honors College– Orlando, FL

- Mentor a class of 16-18 freshman students and efficiently lead diversity and inclusion discussions relevant to material in the seminar lecture
- Coordinate team building events intended to build a strong and healthy community between the students
- Grade student essays and other assignments and oversee the service-learning component of the class

Orientation Team, November 2017 – January 2019

UCF First Year Experience – Orlando, FL

- Advise and lead "First Time in College" and Transfer Student teams during about 50 orientation sessions and more than one hundred tours
- Inform incoming students and guests about UCF resources, opportunities, and diversity, fully embodying the UCF Creed and values
- Engage in conflict resolution with dissatisfied guests, students, and coworkers throughout the orientation process

ACTIVITIES

Rosen College Diversity and Inclusion Committee, September 2020 – May 2021

- Work with a team of students, faculty, and staff to create practical ways to promote an inclusive culture at Rosen
- Serve as a public speaking presenter on several different panels and discussions based on diversity and inclusion

Rosen College Leadership Council, August 2020 – May 2021

- Serve as a student voice of the Rosen College on the school's most prestigious student organization
- Lead a variety of panels, discussions, and events focused on informing students about the hospitality industry